

Diagnostic Report



The Norton 360 Diagnostic Report gathers information about your computer, including the operating system, programs, and hardware. Use this report to help find problems and fix them. The report can be saved, emailed, or printed when needed for review by friends, family or technicians.

Report generated on: 16/10/2014 (10:19)

Norton 360 Status

This section provides overall and category status for Norton 360, including last scans, updates, and backups.

Feature	Details
Version	21.6.0.32
Operational Status	Protected
PC Security	Protected
Identity Protection	Protected
Backup	Disabled
PC Tuneup	Protected
Virus and Spyware Scan	Last Run: 15/10/2014
Protection Updates	Last Updated: 16/10/2014
Backup	Last Run: 03/01/2013, 18/04/2010, 04/03/2010

Operating System

Problem : Your operating system may be missing key security or performance patches.

Recommendation : Run Windows Update to make sure your computer has the latest security and performance patches.

This section provides key operating system details including version, timing of last update, and more.

Feature	Details
Operating System	Microsoft Windows XP Professional
Patch Level	Service Pack 3
Date Installed	09/10/2004
Country Code	1
OS System Language	1033
ANSI Code Page	1252
System Locale	0409
Internet Explorer Version	8.0.6001.18702
Windows Update	Disabled
Path	C:\WINDOWS\system32; C:\WINDOWS; C:\WINDOWS\System32\Wbem; C:\Program Files\Common Files\Roxio Shared\DLLShared\; C:\Program Files\Common Files\Roxio Shared\9.0\DLLShared\; C:\WINDOWS\system32\WindowsPowerShell\v1.0; C:\Program Files\QuickTime\QTSystem\;
OS User Language	1033
Latest Windows Hotfix Date	20140505

Resource Utilization

This section describes the utilization of key resources including: RAM, disk space, and page file.

Feature	Details
Page File Size	300 MB
Page File Free	77 %
Page File Size	2,000 MB
Page File Free	95 %
Physical Memory Size	3,062 MB
Physical Memory Free	62 %
Disk Type	Fixed Disk
Disk ID	C
Total Disk Space	74.4 GB
Free Disk Space	1.42 GB
Disk Type	Fixed Disk
Disk ID	F
Total Disk Space	139 GB
Free Disk Space	44.6 GB
Disk Type	Fixed Disk
Disk ID	G
Total Disk Space	9.76 GB
Free Disk Space	2.31 GB

Startup Programs

This section describes the programs that automatically start when you boot your computer. Turning off or delaying startup items can improve system performance.

Auto Start Program	Location	Software Vendor	Description
Sun clock 4	Sun clock 4.lnk		
Microsoft Office	C:\PROGRA~1\MICROS~2\Office10\OSA.EXE -b -l	Microsoft Corporation	Microsoft Office XP component
igfxtray	C:\WINDOWS\system32\igfxtray.exe	Intel Corporation	igfxTray Module

igfxpers	C:\WINDOWS\system32\igfxpers.exe	Intel Corporation	persistence Module
igfxhkcmd	C:\WINDOWS\system32\hkcmd.exe	Intel Corporation	hkcmd Module
Windows Defender	"C:\Program Files\Windows Defender\MSASCui.exe" -hide	Microsoft Corporation	Windows Defender User Interface
Adobe ARM	"C:\Program Files\Common Files\Adobe\ARM\1.0\AdobeARM.exe"	Adobe Systems Incorporated	Adobe Reader and Acrobat Manager
APSDaemon	"C:\Program Files\Common Files\Apple\Apple Application Support\APSDaemon.exe"	Apple Inc.	Apple Push
QuickTime Task	"C:\Program Files\QuickTime\qttask.exe" -atboottime	Apple Inc.	QuickTime Task
RIMBBLaunchAgent.exe	C:\Program Files\Common Files\Research In Motion\USB Drivers\RIMBBLaunchAgent.exe	BlackBerry Limited	Launch Agent Service
RIM PeerManager	"C:\Program Files\Common Files\Research In Motion\Tunnel Manager\PeerManager.exe"	Research In Motion Limited	BlackBerry Link Peer Manager
iTunesHelper	"C:\Program Files\iTunes\iTunesHelper.exe"	Apple Inc.	iTunesHelper
SunJavaUpdateSched	"C:\Program Files\Common Files\Java\Java Update\jusched.exe"	Oracle Corporation	Java(TM) Update Scheduler
DVDLauncher	"C:\Program Files\CyberLink\PowerDVD\DVDLauncher.exe"	CyberLink Corp.	CyberLink PowerCinema Resident Program
UpdateManager	"C:\Program Files\Common Files\Sonic\Update Manager\sgtray.exe" /r	Sonic Solutions	Sonic Update Manager
Digital Line Detect.Ink	C:\Documents and Settings\All Users\Start Menu\Programs\StartUp\Digital Line Detect.Ink	BVRP Software	Digital Line Detection

Installed Programs

Problem : Norton 360 has detected 110 installed programs.

Recommendation : You may be able to improve disk space and performance by removing infrequently used programs from your system. Run Add/Remove Programs to improve your computer's disk space usage and performance.

This section describes the programs that are installed on your computer, the version, and when you installed them. Removing unused or unnecessary programs can improve performance.

Name	Version	Author	Installed	Information
Adobe Flash Player 12 ActiveX	12.0.0.38	Adobe Systems Incorporated	24/01/2014	http://www.adobe.com/go/flashplayer_support/
Adobe Shockwave Player 12.0	12.0.9.149	Adobe Systems, Inc.	17/02/2014	http://www.adobe.com/support/shockwave
Any DVD Converter Professional 4.2.7		Any-DVD-Converter.com	05/09/2011	http://www.any-dvd-converter.com/
BlackBerry Link	1.2.3.56	BlackBerry Ltd.	26/08/2014	http://www.blackberry.com/BlackBerryLink
BTBusinessHub		British Telecommunications Plc.	01/04/2014	
CheckIt Diagnostics	7.1	Smith Micro Software, Inc.	27/12/2005	http://www.smithmicro.com/support
Conexant D850 56K V.9x DFC Modem			02/10/2004	
Digital Camera Driver			13/04/2007	
DVD Region+CSS Free 5.84		Fengtao Software Inc.	23/10/2005	http://www.dvddidle.com/
EPSON PERFECTION V500 PHOTO Manual			23/06/2012	
EPSON Scan			23/06/2012	
GEDCOM Viewer			19/09/2014	
Google Chrome	37.0.2062.124	Google Inc.	25/12/2013	
GoToAssist Corporate	9.0.0.570	Citrix Online, a division of Citrix Systems, Inc.	01/04/2014	http://www.gotoassist.com/support
HijackThis 1.99.1	1.99.1	Soeperman Enterprises Ltd.	20/11/2006	http://www.spwareinfo.com/~merlin/
Pinnacle Hollywood FX 5			23/04/2005	
HP DeskJet 1220C Printer			27/11/2004	
HP Image Zone 4.7	4.7	HP	05/06/2007	http://www.hp.com/support
HP Extended Capabilities 4.7	4.7	HP	05/06/2007	http://www.hp.com/support
IcoFX 1.6.4			11/11/2009	http://icofx.ro
Windows Internet Explorer 8	20090308.140743	Microsoft Corporation	02/04/2010	http://www.microsoft.com/ie
Broadcom ASF Management Applications	5.09.01	Broadcom	01/10/2004	http://www.support.dell.com
Broadcom Advanced Control Suite 2	7.58.01	Broadcom	01/10/2004	http://www.support.dell.com
SmartSound Quicktracks Plugin	3.0.2.4	SmartSound Software Inc	20/01/2006	http://www.smartsound.com/support
LivePlayer Pro 3.20.00		Furuno Electric Company, Japan	07/10/2013	http://www.furuno.co.jp
C-Dilla Licence Management System			16/01/2010	
Microsoft .NET Framework 1.1 Security Update (KB2698023)			18/11/2012	
Microsoft .NET Framework 1.1 Security Update (KB2833941)			11/07/2013	
Microsoft .NET Framework 1.1 Security Update (KB979906)			11/06/2010	
Microsoft .NET Framework 1.1			01/04/2006	
Microsoft .NET Framework 4.5 SP1		Microsoft Corporation	19/04/2010	http://go.microsoft.com/fwlink/?LinkId=120337
Microsoft .NET Framework 4 Client Profile	4.0.30319	Microsoft Corporation	13/12/2013	http://go.microsoft.com/fwlink/?LinkId=164164
Microsoft Compression Client Pack 1.0 for Windows XP	1	Microsoft Corporation	17/03/2008	http://go.microsoft.com/fwlink/?LinkId=74087
Musicnotes Player V1.23.2	1.23.2	Musicnotes Inc.	29/03/2009	http://www.musicnotes.com/help
Norton 360	21.6.0.32	Symantec Corporation	23/11/2013	http://www.symantec.com/techsupp/
docuPrinter Pro v6.3		Neovia Technology	30/09/2012	
Paint Shop Pro 6.02 CD			09/10/2004	
Trusteer Endpoint Protection	3.5.1404.17	Trusteer	10/10/2014	
Recover My Files	3.9.8.5810	GetData Pty Ltd	11/11/2007	http://support.getdata.com/?group=rmf
Sibelius Scorch Plugin 5.2.5.30	5.2.5.30	Musicnotes Inc.	29/03/2009	http://www.musicnotes.com/help
VDP- Voyage Data Player			05/09/2009	
VDR Replay	1.8	Kelvin Hughes Ltd	03/04/2010	
Windows Essentials Media Codec Pack 2.3d	2.3d	Media Codec	04/03/2010	http://www.mediacodec.org/
Windows Media Format 11 runtime			17/03/2008	http://go.microsoft.com/fwlink/?LinkId=62768
Windows Media Player 11			17/03/2008	
WinZip			09/10/2004	
Microsoft User-Mode Driver Framework Feature Pack 1.0		Microsoft Corporation	17/03/2008	http://support.microsoft.com
System Requirements Lab for Intel	4.5.24.0	Husdawg, LLC	11/10/2014	
Shared Add-in Extensibility Update for Microsoft .NET Framework 2.0 (KB908002)	1.0.0	Microsoft	11/09/2014	
Sonic Update Manager	2.9	Sonic Solutions	26/03/2012	http://www.sonic.com/
QuickTime 7	7.75.80.95	Apple Inc.	05/05/2014	http://www.apple.com/support/
Dell Solution Center	1.00.0000	Dell	01/10/2004	http://www.support.dell.com
Sonic DLA	4.90	Sonic Solutions	26/03/2012	http://support.sonic.com/
Studio 9.4 Patch	9.4.3.70		20/01/2006	
MSXML 4.0 SP3 Parser	4.30.2100.0	Microsoft Corporation	12/07/2011	http://www.msdn.microsoft.com/xml

Admiralty Digital Catalogue 1.6.5	1.6.5	Admiralty Digital Catalogue	19/11/2012	http://www.ukho.gov.uk/ProductsandServices/ADCat
Symantec Technical Support Web Controls	3.5.3	Symantec Corporation	10/07/2008	http://www.symantec.com
MPC-HC 1.6.7.7114 (9eb64ec)	1.6.7.7114	MPC-HC Team	26/05/2013	http://mpc-hc.org/
Java 7 Update 71	7.0.710	Oracle	15/10/2014	http://java.com/help
HP Update	5.003.001.001	Hewlett-Packard	24/03/2012	http://www.hp.com
HP PSC & OfficeJet 4.7		HP	05/06/2007	http://www.hp.com/support
Pinnacle device drivers	1.01.039		23/04/2005	
NetWaiting	2.5.12	BVRP Software, Inc	01/10/2004	
Epson Event Manager	2.30.01	SEIKO EPSON Corporation	23/06/2012	
HP Driver Diagnostics	1.03.0009	Hewlett-Packard	16/10/2009	http://www.hp.com
ODF Add-in for Microsoft Office	3.0.5254.0	OpenXML/ODF Translator Team	11/09/2014	http://odf-converter.sourceforge.net/documentation/
Shared Add-in Support Update for Microsoft .NET Framework 2.0 (KB908002)	1.0.0	Microsoft	11/09/2014	
PowerDVD 5.1			01/10/2004	
Microsoft Visual C++ 2005 Redistributable	8.0.61001	Microsoft Corporation	15/06/2011	
OMCI	7.01.0382	Dell Inc.	01/10/2004	http://support.dell.com
JCY-1800 VDR Monitor	1.00.0000	JRC	05/02/2013	
Microsoft Visual C++ 2005 ATL Update kb973923 - x86 8.0.50727.4053	8.0.50727.4053	Microsoft Corporation	29/07/2009	
Apple Application Support	3.0.6	Apple Inc.	17/09/2014	http://www.apple.com/support/
Apple Software Update	2.1.3.127	Apple Inc.	24/08/2011	http://www.apple.com/support/
Bonjour	3.0.0.10	Apple Inc.	24/10/2011	http://www.apple.com/support/
Powersuite	4.1.9.0	Uniblue Systems Limited	01/06/2014	http://support.uniblue.com
Voyage Data Pro Player	2.3.814	Consilium	04/02/2012	
Modem Helper	2.28	BVRP Software	01/10/2004	
Sibelius Scorch (ActiveX Only)	6.2.0	Sibelius Software	25/02/2012	http://www.sibelius.com/products/scorch/index.html
Microsoft Silverlight	5.1.30514.0	Microsoft Corporation	29/07/2014	http://go.microsoft.com/fwlink/?LinkId=91955
Intel(R) Graphics Media Accelerator Driver	6.14.10.4543		01/05/2007	
TomTom HOME Visual Studio Merge Modules	1.0.2	TomTom International B.V.	02/09/2009	http://www.tomtom.com/home
Compatibility Pack for the 2007 Office system	12.0.6612.1000	Microsoft Corporation	05/05/2014	http://www.microsoft.com/support
Microsoft Office XP Professional	10.0.6626.0	Microsoft Corporation	16/06/2011	http://www.microsoft.com/support
Microsoft Publisher 2002	10.0.6626.0	Microsoft Corporation	16/04/2011	http://www.microsoft.com/support
Sonic RecordNow!	7.10	Sonic Solutions	26/03/2012	http://support.sonic.com/
TomTom HOME	2.9.7	TomTom	09/05/2014	http://www.TomTom.com
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.17	9.0.30729	Microsoft Corporation	17/06/2012	
Microsoft Visual C++ 2008 Redistributable - x86 9.0.30729.6161	9.0.30729.6161	Microsoft Corporation	23/11/2011	
Studio 9	9.0	Pinnacle Systems	23/04/2005	
Windows Defender	1.1.1593.21	Microsoft Corporation	17/04/2010	http://go.microsoft.com/fwlink/?LinkId=55273
Microsoft .NET Framework 3.0 Service Pack 2	3.2.30729	Microsoft Corporation	13/10/2013	http://go.microsoft.com/fwlink/?LinkId=98075
Internet Explorer (Enable DEP)			11/12/2013	
Epson Copy Utility 3.5	3.5.0.0		23/06/2012	
Windows 7 Upgrade Advisor	2.0.5000.0	Microsoft Corporation	11/10/2014	
Adobe Reader XI (11.0.08)	11.0.08	Adobe Systems Incorporated	27/08/2014	http://www.adobe.com/support/main.html
ABBYY FineReader 6.0 Sprint	6.00.1395.4512	ABBYY Software House	23/06/2012	http://www.abbyy.com/support
Ionema QuikProtect	1.0.1.35	Ionema Corporation an EMC Company	18/04/2010	http://www.Ionema.com
Studio Content DVD	1.00.000		23/04/2005	
PMB	5.5.01.12140	Sony Corporation	12/07/2011	
Napster	3.6.0.7	Napster	05/03/2006	http://napster.co.uk
Microsoft .NET Framework 2.0 Service Pack 2	2.2.30729	Microsoft Corporation	05/05/2014	http://go.microsoft.com/fwlink/?LinkId=98073
Apple Mobile Device Support	8.0.0.23	Apple Inc.	17/09/2014	http://www.apple.com/support/
Dell ResourceCD			03/12/2007	
Digital Line Detect	1.10	BVRP Software, Inc	01/10/2004	
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219	10.0.40219	Microsoft Corporation	05/05/2014	http://go.microsoft.com/fwlink/?LinkId=146008
iTunes	11.4.0.18	Apple Inc.	17/09/2014	http://www.apple.com/uk/support/
HighMAT Extension to Microsoft Windows XP CD Writing Wizard	1.1.1905.1	Microsoft Corporation	24/10/2004	
Microsoft Visual C++ 2008 Redistributable - x86 9.0.21022	9.0.21022	Microsoft Corporation	22/11/2011	
ArcSoft Scan-n-Stitch Deluxe	1.1.2.27	ArcSoft	23/06/2012	

Hardware Profile

This section lists and characterizes the key hardware devices and components on this system.

Feature	Details
PC Manufacturer	Dell Inc.
Model	OptiPlex GX280
Motherboard Manufacturer	Dell Inc.
Product	0G5611
CPU	Intel(R) Pentium(R) 4 CPU 3.20GHz
Version	x86 Family 15 Model 3 Stepping 4
Data Width	32 bits
Approximate Current Clock Speed	3,192 Mhz
Approximate Maximum Clock Speed	3,192 Mhz
BIOS	Phoenix ROM BIOS PLUS Version 1.10 A03
Date	17/09/2004
Version	DELL - 7
Memory slots available on motherboard	4
Memory Chip	DIMM_1
RAM	1,024 MB
Speed	400 ns
Memory Chip	DIMM_3

RAM	1,024 MB
Speed	400 ns
Memory Chip	DIMM_2
RAM	512 MB
Speed	400 ns
Memory Chip	DIMM_4
RAM	512 MB
Speed	400 ns
Motherboard Device	Intel Graphics Media Accelerator
Status	On
Motherboard Device	Broadcom 5751 NetXtreme Gigabit Controller
Status	On
Motherboard Device	AC'97 Audio Controller
Status	On
System Slot	PCI_E_1
Status	In Use
System Slot	PCI_1
Status	In Use
System Slot	PCI_2
Status	In Use
System Slot	PCI_3
Status	In Use
System Slot	PEG
Status	Available
CD Drive	SAMSUNG CD-ROM SC-148A
Media Type	CD-ROM
CD Drive	TEAC DVD+RW DV-W58E
Media Type	CD-ROM
Video Manufacturer	Intel Corporation
Video Card	Intel(R) 82915G/GV/910GL Express Chipset Family
RAM	128 MB
Mode	1280 x 1024 x 4294967296 colors
Driver	ialmnt5.dll
Date	23/03/2006
Version	6.14.10.4543
Video Manufacturer	Intel Corporation
Video Card	Intel(R) 82915G/GV/910GL Express Chipset Family
RAM	128 MB
Driver	ialmnt5.dll
Date	23/03/2006
Version	6.14.10.4543
Hard Disk Model	ST3160023AS
Interface	IDE
Hard Disk Model	ST380013AS
Interface	IDE
Network Adapter	Broadcom NetXtreme 57xx Gigabit Controller
Service Name	b57w2k
Network Adapter	1394 Net Adapter
Service Name	NIC1394
Network Adapter	Compaq NC3121 Fast Ethernet NIC
Service Name	N100
Sound Manufacturer	Microsoft
Model	Unimodem Half-Duplex Audio Device
Sound Manufacturer	Analog Devices, Inc.
Model	SoundMAX Integrated Digital Audio
Printer	OKIPAGE 14i
Web Site	http://go.microsoft.com/fwlink/?LinkID=44&prd=10798&sbp=Printers
Printer	Microsoft XPS Document Writer
Printer	Microsoft Shared Fax Driver
Printer	HP remote printers
Printer	HP OfficeJet R65
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	HP Officejet 7400 series fax
Printer	HP Officejet 7400 series
Printer	HP LaserJet 5L
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	HP LaserJet 5/5M PostScript
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	hp deskjet 990c
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	HP DeskJet 855C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	HP DeskJet 850C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	HP DeskJet 840C/841C/842C/843C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers
Printer	HP DeskJet 810C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=10798&sbp=Printers

Printer	HP DeskJet 720C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=107988sbp=Printers
Printer	HP DeskJet 710C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=107988sbp=Printers
Printer	HP DeskJet 1220C
Web Site	http://go.microsoft.com/fwlink/?LinkID=37&prd=107988sbp=Printers
Printer	docuPrinter
Printer	Canon Bubble-Jet BJC-85
Web Site	http://go.microsoft.com/fwlink/?LinkID=34&prd=107988sbp=Printers
Printer	Canon Bubble-Jet BJC-80
Web Site	http://go.microsoft.com/fwlink/?LinkID=34&prd=107988sbp=Printers
Printer	HP OfficeJet R Series
Printer	Hewlett Packard LaserJet 5L
Number of Logical CPUs Active	1

Network Connectivity Check

This section checks your system for its network connection status.

Status Check	Result
Physical Connection Status on Broadcom NetXtreme 57xx Gigabit Controller	Connected
Physical Connection Status on 1394 Net Adapter	Disconnected
Physical Connection Status on Compaq NC3121 Fast Ethernet NIC	Disconnected
Network Configuration State	Local Network Detected, LAN, RAS installed
Network Route Defined	Yes
192.168.1.254 gateway on Broadcom NetXtreme 57xx Gigabit Controller - Packet Scheduler Miniport	Reachable
Wide Area Internet Host Check	Reachable
Domain Name System (DNS) Resolution Test	Passed for http://www.symantec.com
Norton Live Update Server	Reachable

System Restore Points

This section lists the system restore points that have been taken.

Checkpoint Type	Date
Software Distribution Service 3.0	29/09/2014
Software Distribution Service 3.0	09/10/2014
Installed Rapport	10/10/2014
System Checkpoint	11/10/2014
Software Distribution Service 3.0	11/10/2014
Installed Windows 7 Upgrade Advisor	11/10/2014
Norton 360 Registry Clean	12/10/2014
System Checkpoint	13/10/2014
Software Distribution Service 3.0	14/10/2014
System Checkpoint	15/10/2014
Removed Java 7 Update 67	15/10/2014
Installed Java 7 Update 71	15/10/2014
Software Distribution Service 3.0	16/10/2014

Processes Currently Running

This section lists the currently running processes and how much computer time they have used so far.

Process Name	Time Used	Working Set Memory	Load Path
System Idle Process	01 hour(s), 05 minute(s), 39 second(s)	16 KB	N/A
System	01 minute(s), 15 second(s)	228 KB	N/A
smss.exe	01 second(s)	424 KB	C:\WINDOWS\System32\
csrss.exe	12 second(s)	5,416 KB	C:\WINDOWS\system32\
winlogon.exe	01 second(s)	544 KB	C:\WINDOWS\system32\
services.exe	11 second(s)	4,008 KB	C:\WINDOWS\system32\
lsass.exe	52 second(s)	1,888 KB	C:\WINDOWS\system32\
svchost.exe	01 second(s)	12,808 KB	C:\WINDOWS\system32\
svchost.exe	01 second(s)	10,192 KB	C:\WINDOWS\system32\
MsMpEng.exe	07 minute(s), 48 second(s)	56,636 KB	C:\Program Files\Windows Defender\
RapportMgmtService.exe	28 second(s)	20,088 KB	C:\Program Files\Trusteer\Rapport\bin\
svchost.exe	01 second(s)	5,788 KB	C:\WINDOWS\system32\
svchost.exe	14 second(s)	48,440 KB	C:\WINDOWS\System32\
svchost.exe	01 second(s)	5,244 KB	C:\WINDOWS\System32\
svchost.exe	01 second(s)	11,340 KB	C:\WINDOWS\System32\
spoolsv.exe	01 second(s)	13,768 KB	C:\WINDOWS\system32\
AppleMobileDeviceService.exe	01 second(s)	16,320 KB	C:\Program Files\Common Files\Apple\Mobile Device Support\
BAsfIpM.exe	01 second(s)	8,928 KB	C:\WINDOWS\System32\
mDNSResponder.exe	01 second(s)	4,692 KB	C:\Program Files\Bonjour\
CDANTSRV.EXE	01 second(s)	1,184 KB	C:\WINDOWS\system32\DRIVERS\
gearsec.exe	01 second(s)	1,172 KB	C:\WINDOWS\System32\
lap.exe	01 second(s)	128 KB	C:\Program Files\Dell\OpenManage\Client\
jqs.exe	14 second(s)	1,536 KB	C:\Program Files\Java\jre7\bin\
mdm.exe	01 second(s)	8,036 KB	C:\Program Files\Common Files\Microsoft Shared\VS7Debug\

n360.exe	06 minute(s), 39 second(s)	20,728 KB	C:\Program Files\Norton 360\Engine\21.6.0.32\
HPZipm12.exe	01 second(s)	1,844 KB	C:\WINDOWS\system32\
QpMonitor.exe	01 second(s)	3,928 KB	C:\Program Files\Jomega\QuikProtect\
mDNSResponder.exe	01 second(s)	5,500 KB	C:\Program Files\Common Files\Research In Motion\Tunnel Manager\
svchost.exe	01 second(s)	11,740 KB	C:\WINDOWS\system32\
alg.exe	01 second(s)	8,896 KB	C:\WINDOWS\system32\
n360.exe	27 second(s)	74,308 KB	C:\Program Files\Norton 360\Engine\21.6.0.32\
powersuite_monitor.exe	07 second(s)	72,828 KB	C:\Program Files\Uniblue\Powersuite\
explorer.exe	03 minute(s), 33 second(s)	85,968 KB	C:\WINDOWS\
igfxpers.exe	01 second(s)	11,488 KB	C:\WINDOWS\system32\
hkcmd.exe	01 second(s)	11,144 KB	C:\WINDOWS\system32\
MSASCui.exe	11 second(s)	20,940 KB	C:\Program Files\Windows Defender\
svchost.exe	01 second(s)	7,844 KB	C:\WINDOWS\system32\
RIMBBLaunchAgent.exe	01 second(s)	13,724 KB	C:\Program Files\Common Files\Research In Motion\USB Drivers\
BbDevMgr.exe	01 second(s)	12,564 KB	C:\Program Files\Common Files\Research In Motion\USB Drivers\
ITunesHelper.exe	01 second(s)	23,944 KB	C:\Program Files\iTunes\
jusched.exe	01 second(s)	14,176 KB	C:\Program Files\Common Files\Java\Java Update\
teamMan4.exe	01 second(s)	6,212 KB	C:\Program Files\map maker\sun clock\version 4\
iPodService.exe	01 second(s)	9,912 KB	C:\Program Files\iPod\bin\
powersuite.exe	17 second(s)	96,632 KB	C:\Program Files\Uniblue\Powersuite\
RapportService.exe	15 second(s)	36,544 KB	C:\Program Files\Trusteer\Rapport\bin\
powersuite_service.exe	01 second(s)	10,668 KB	C:\Program Files\Uniblue\Powersuite\
DVDLauncher.exe	01 second(s)	9,692 KB	C:\Program Files\CyberLink\PowerDVD\
DLG.exe	01 second(s)	7,068 KB	C:\PROGRA~1\DIGITA~1\
chrome.exe	01 minute(s), 02 second(s)	136,732 KB	C:\Program Files\Google\Chrome\Application\
chrome.exe	01 minute(s), 01 second(s)	67,016 KB	C:\Program Files\Google\Chrome\Application\
chrome.exe	01 second(s)	26,820 KB	C:\Program Files\Google\Chrome\Application\
rundll32.exe	01 second(s)	15,864 KB	C:\WINDOWS\system32\
taskmgr.exe	16 second(s)	1,656 KB	C:\WINDOWS\system32\
wmiprvse.exe	01 second(s)	16,728 KB	C:\WINDOWS\system32\wbem\
wmiprvse.exe	01 second(s)	13,376 KB	C:\WINDOWS\system32\wbem\